

To view this email as a web page, click here.



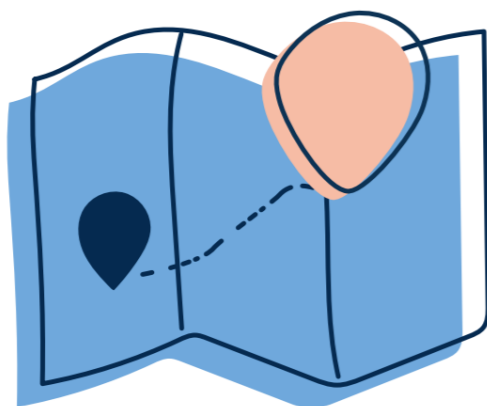
## Be calm. Be safe.

**The world has changed a lot in the last few weeks. One thing that hasn't is Highmark's commitment to the health of our community.**

[That's why we're letting you know that AHN has opened four drive-through collection centers for Coronavirus, or COVID-19, in Western Pennsylvania.](#) If you have a test order for a COVID-19 test from an AHN provider, this is the easiest, safest way to get screened while limiting your exposure to others.

**Here are the steps to take to get tested** if you're showing symptoms, such as fever or cough:

- Stay at home and contact your AHN provider. They will determine a diagnosis, give you treatment options, and if needed, send you a prescription for a test order.
- If a COVID-19 test is ordered, an AHN care specialist will contact you directly within 48 hours to set up your testing appointment.
- Once you have both a test order and an appointment, you can access an AHN drive-through collection center for your scheduled appointment.



**Don't worry. You're covered for COVID-19 costs**

Highmark will cover Coronavirus, or COVID-19, testing at 100%, when recommended by a medical professional. And if you're admitted to the hospital for Coronavirus treatment, we'll waive those care costs as well.\*

[Other Coronavirus screening centers near you.](#)

Call the Pennsylvania State Department of Health at 1-877-724-3258 for more information.

[Where to go for the latest Coronavirus updates.](#)

Visit [highmarkanswers.com](https://highmarkanswers.com) to learn where to go for care, prevention and preparation tips, and to have your Coronavirus questions answered.

**Be safe. Be calm. Highmark is here for you.**

Highmark Blue Cross Blue Shield  
Fifth Avenue Place, 120 Fifth Ave., Pittsburgh, PA 15222

[Unsubscribe](#) | [Privacy Policy](#) | [Non-Discrimination Policy](#)

\* This waiver continues through May 31, 2020. While this coverage applies to all Highmark members, every plan is a little different. If you have questions on coverage, costs, or anything else, call Member Services at the number on the back of your card.

This is a benefit available to you by your Highmark Blue Cross Blue Shield health insurance plan.

Highmark Choice Company and Highmark Senior Health Company are Medicare Advantage plans with a Medicare contract. Enrollment in Highmark Choice Company and Highmark Senior Health Company depends on contract renewal. Highmark Blue Cross Blue Shield, Highmark Choice Company, and Highmark Senior Health Company are independent licensees of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

🚩 | Español | 中文 | Français | Deutsch | العربية | Tiếng Việt | 한국어 | 日本語 | Tagalong | Italiano | Pennsilfaanisch Deitsch | ไทย | नेपाली | فارسی | Русский | اردو | Kreyòl Ayisyen | Português | Polski | हिंदी | ગુજરાતી

ATENCIÓN: Si usted habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

H3957\_H3916\_20\_9395\_C

请注意：如果您说中文，可向您提供免费语言协助服务。

请拨打您的身份证背面的号码（TTY：711）。