

Get VIP treatment.

Highmark Concierge service – your one-call resource for help with coverage questions.

Sometimes understanding your health benefits can be a challenge. But as a ACSHIC member, you've got a direct line to the answers you need —your personal Highmark Concierge service.



Call your Highmark Concierge at 1-877-258-3123 to discuss your benefits and answer your coverage questions on these and other topics:

Understanding Explanation of Benefits statements and other plan documents

Receiving preventive checkups at work and personalized recommendations

Exploring member discounts

We're your lifeline.

Please contact the number on the back of your Highmark Blue Cross Blue Shield ID card and enter your identification number from your ID card when prompted. By entering that number, you will be routed directly into our Concierge member service area.