Coverage Period: 07/01/2020 - 06/30/2021

Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit Highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.HealthCare gov/shc-glossary/ or call 1-800-241-5704 to request a copy

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Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$0 individual/\$0 family enhanced value network \$500 individual/\$1,000 family standard value network All in-network services are credited to both the enhanced and the standard deductibles.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.		
Are there services covered before you meet your deductible?	Standard value network deductible does not apply to office visits, preventive care services, emergency room care, urgent care, and prescription drug benefits. Copayments and coinsurance amounts don't count toward the network deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive -care-benefits/.		
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.		

What is the out-of-pocket limit	\$0 individual/\$0 family enhanced value	The out-of-pocket limit is the most you could pay in a year for covered services. If you
for this <u>plan</u> ?	<u>network</u> .	have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u>
	\$1,600 individual/\$3,200 family standard	limits until the overall family out-of-pocket limit has been met.
	value <u>network</u> .	
	Up to a \$8,150 individual/\$16,300 family network, combined enhanced and standard value total maximum out-of-pocket.	
	All in- <u>network</u> services are credited to both the enhanced and the standard <u>out-of-pocket limits</u> .	
What is not included in the out-of-pocket limit?	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you	Yes. For a list of network providers, see	You pay the least if you use a <u>provider</u> in Enhanced <u>Network</u> . You pay more if you use
use a <u>network provider</u> ?	Highmarkbcbs.com or call	a <u>provider</u> in Standard <u>Network</u> . You will pay the most if you use an <u>out-of-network</u>
	1-800-241-5704.	provider, and you might receive a bill from a provider for the difference between the
		provider's charge and what your plan pays (balance billing).
		Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some
Do I wood a vefewel to case	No	services (such as lab work). Check with your <u>provider</u> before you get services.
Do I need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

			What You Will Pay		
Common Medical Event	Services You May Need	Enhanced Network Provider (You will pay the least)	Standard Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, and Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness Specialist visit Preventive care/screening/immunization	\$10 copay/visit No charge for preventive care services	\$20 copay/visit \$50 copay/visit No charge for preventive care services	Not covered Not covered Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. Please refer to your <u>preventive</u>
If you have a test	Diagnostic test (x-ray, blood work) Imaging (CT/PET scans,	No charge	20% <u>coinsurance</u> 20% <u>coinsurance</u>	Not covered Not covered	schedule for additional information. Precertification may be required. Precertification may be required.
If you need drugs to treat your illness or condition More information	MRIs) Generic drugs Formulary Brand drugs	\$8 <u>copay</u> (retail) \$12 <u>copay</u> (mail order) \$35 <u>copay</u> (retail)	\$8 <u>copay</u> (retail) \$12 <u>copay</u> (mail order) \$35 <u>copay</u> (retail)	Not covered	Up to 34-day supply retail pharmacy. Up to 90-day supply maintenance prescription drugs through mail order.
about prescription drug coverage is available at Highmarkbcbs.com	Non-Formulary Brand drugs	\$50 <u>copay</u> (mail order) \$60 <u>copay</u> (retail) \$90 <u>copay</u> (mail order)	\$50 <u>copay</u> (mail order) \$60 <u>copay</u> (retail) \$90 <u>copay</u> (mail order)	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	No charge	20% coinsurance 20% coinsurance	Not covered	Precertification may be required. Precertification may be required.

		What You Will Pay			
Common Medical Event	Services You May Need	Enhanced Network Provider (You will pay the least)	Standard Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, and Other Important Information
If you need immediate medical attention	Emergency room care	\$100 <u>copay</u> /visit	\$100 <u>copay</u> /visit	\$100 <u>copay</u> /visit	Out-of- <u>network</u> : Not subject to <u>deductible</u> . <u>Copay</u> waived if admitted as an inpatient
	Emergency medical transportation	No charge	No charge	No charge	All tiers: Subject to enhanced value network deductible.
	<u>Urgent care</u>	\$10 copay/visit	\$40 copay/visit	Not covered	none
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	20% coinsurance	Not covered	Precertification may be required.
	Physician/surgeon fee	No charge	20% coinsurance	Not covered	Precertification may be required.
If you have mental	Outpatient services	No charge	No charge	Not covered	Precertification may be required.
health, behavioral health, or substance abuse needs	Inpatient services	No charge	No charge	Not covered	Precertification may be required.
If you are	Office visits	No charge	20% coinsurance	Not covered	Cost sharing does not apply for
pregnant	Childbirth/delivery professional services	No charge	20% coinsurance	Not covered	preventive services. Depending on the type of
	Childbirth/delivery facility services	No charge	20% <u>coinsurance</u>	Not covered	services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Network: The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health Preventive Schedule for additional information. Precertification may be required.

		What You Will Pay			
Common Medical Event	Services You May Need	Enhanced Network Provider (You will pay the least)	Standard Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, and Other Important Information
If you need help	Home health care	No charge	20% coinsurance	Not covered	Precertification may be required.
recovering or have	Rehabilitation services	No charge	No charge	Not covered	Precertification may be required.
other special	Habilitation services	Not covered	Not covered	Not covered	none
health needs	Skilled nursing care	No charge	20% coinsurance	Not covered	Precertification may be required.
	Durable medical equipment	No charge	20% coinsurance	Not covered	Precertification may be required.
	Hospice service	No charge	20% coinsurance	Not covered	Precertification may be required.
If your child needs	Children's Eye exam	Not covered	Not covered	Not covered	none
dental or eye care	Children's Glasses	Not covered	Not covered	Not covered	none
	Children's Dental check-up	Not covered	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Acupuncture	 <u>Habilitation services</u> 	Routine eye care (Adult)			
 Cosmetic surgery 	 Hearing aids 	Routine foot care			
Dental care (Adult)	Long-term care	Weight loss programs			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
Bariatric surgery	 Coverage provided outside the United States. See http://www.bcbs.com 	 Non-emergency care when traveling outside the U.S. 			
Chiropractic care	Infertility treatment	Private-duty nursing			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> <u>Rights:</u> There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Your <u>plan</u> administrator/employer.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■The plan's overall deductible	\$0
■Specialist copayment	\$10
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$40
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$40

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

■The plan's overall deductible	\$0
Specialist copayment	\$10
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$7,400 In this example, Joe would pay: Cost Sharing \$0 **Deductibles** \$600 Copayments \$0 Coinsurance What isn't covered \$0 Limits or exclusions The total Joe would pay is \$600

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■The plan's overall deductible	\$0
■Specialist copayment	\$10
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900	
In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$100	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$100	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 412-263-6365

The plan would be responsible for the other costs of these EXAMPLE covered services.

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield and Highmark Choice Company which are independent licensees of the Blue Cross and Blue Shield Association. Health care plans are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using network providers, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4106.

Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。

请拨打您的身份证背面的号码(TTY: 711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điên thoai ở mặt sau thẻ ID của quý vị (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوى صعوبات السمع والنطق: 711).

ATTENTION: Si c'est créole que vous connaissez, il y a un certain service de langues qui est gratis et disponible pour vous-même. Composez le numéro qui est au dos de votre carte d'identité. (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

注:日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود (TTY: 711) تماس بگیرید.