WELCOME TO

Connect

Your specialized team for all your health and wellness needs.



Learn how to stay well and manage your health care with a team that's always there for you.

Your dedicated Connect team is made up of nurses, wellness coaches, social workers, and customer care advocates with extended office hours and a dedicated phone number. They can help coordinate your care between doctors, specialists, and nurses. What's more, they can help find the right tools to help you manage chronic conditions, address mental health issues, prepare for hospital admission, and find preventive care.



Take the next step and get started with your Connect team by scanning the QR code to download My Highmark or call your Connect team at 844–946–6238. Your Connect team may also contact you directly by phone.

My Highmark is the new app and website that gives you one-stop access to your plan details, health benefits, and wellness tools. And Connect gives you individualized attention to help you navigate your care options, including help with:

- Finding a primary care provider (PCP) and learning about preventive care screenings.
- Accessing in-network care and virtual health programs.
- Understanding your coverage and the best way to use your benefits.







Because Life.™

Benefits and/or benefit administration may be provided by or through the following entities, which are independent licensees of the Blue Cross Blue Shield Association:

Western and Northeastern PA: Highmark Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Choice Company, First Priority Health or First Priority Life. Your plan may not cover all your health care expenses. Read your plan materials carefully to determine which health care services are covered. For more information, call the number on the back of your member ID card or, if not a member, call 866-459-4418.

Delaware: Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield.

West Virginia: Highmark West Virginia Inc. d/b/a Highmark Blue Cross Blue Shield. Visit https://www.highmarkbcbswv.com/NetworkAccessPlan to view the Access Plan required by the Health Benefit Plan Network Access and Adequacy Act. You may also request a copy by contacting us at the number on the back of your ID card.

Western NY: Highmark Western and Northeastern New York Inc. d/b/a Highmark Blue Cross Blue Shield. The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。