

UPMC MedExpress Joint Venture

Background

- UPMC has announced that it is taking over the operations of several MedExpress locations in 2025.
- UPMC said this move will allow for vulnerable communities to have access to lower-cost, high-quality care outside of an emergency room setting and will bring more services to communities that need them.
- Recently many MedExpress locations have transitioned to UPMC-Go Health Urgent Care centers with new signage and branding. Even as some of the MedExpress locations change names, there have been no changes to Highmark's network related to MedExpress locations.

Highmark Statement

- We are aware that some MedExpress locations have transitioned to UPMC-Go Health Urgent Care centers. We do not anticipate any changes in our network as these locations officially change ownership and Highmark members can continue to access care at these locations.

FAQ's

- Q: Will Highmark members still have access to MedExpress in WPA?
 - A: Yes. We do not anticipate any changes in our network as these locations officially change ownership and Highmark members can continue to access care at these locations.
- Q: Will cost sharing (copays, coinsurance) for members/employees change at these locations?
 - A: Members/employees should not see any changes to cost sharing for the foreseeable future.
- Q: Does the joint venture change the status of Highmark's contract with MedExpress?
 - A: We do not expect that the joint venture will impact these locations remaining in-network with Highmark.
- Q: What other urgent care centers are in-network for Highmark members?
 - A: Visit <https://www.ahn.org/appointments/telehealth/directory/virtual-urgent-care> or scan the QR code to find AHN's Express and Urgent Care facilities.
 - A: Members can also find in-network providers by visiting [Myhighmark.com](https://www.myhighmark.com) and clicking on **Get Care**.

